

All items supplied to Erodex must be delivered with the following supporting document as a minimum:

- Delivery note (must reference the Erodex P/O Number)

External Provider Requirements

As an external provider to Erodex, you must

- Notify Erodex of nonconforming processes, products, or services and obtain approval for their disposition;
- Notify Erodex of changes to processes, products, or services, including changes of their external providers or location of manufacture, and obtain the organization's approval;
- Flow down to your external providers any applicable requirements including customer requirements;
- Retain documented information, including retention periods (6 years) and disposition requirements;
- Ensure the approval of employees competence, including any required qualifications
- Ensure that persons are aware of their contribution to product or service conformity, their contribution to product safety and the importance of ethical behaviour
- Prevent the use of counterfeit parts; a counterfeit part is identified as:

An unauthorised copy, imitation, substitute or modified part (e.g. material, part, component), which is knowingly misrepresented as a specified genuine part of an original or authorised manufacturer.

Counterfeit parts include, but are not limited to:

- a) Parts not containing the proper material grade that is consistent with the drawings requirement.
- b) Used, refurbished or reclaimed parts represented as new products.
- c) Parts which have not successfully completed the full production or test cycle in accordance with Quality Plan or Purchase Order Requirements, or the requirements of the Original Component Manufacturer that are represented as completed products.
- d) Parts sold or delivered with modified markings or labelling intended to misrepresent the fit, form, function or grade of the intended product.

Please be aware that Erodex monitor suppliers in the following areas, on a monthly basis:

- On Time Delivery
- Non-Conforming Deliveries

Note: Any Inspection Equipment used must be calibrated using equipment traceable back to national standards.