

IT Manager

Erodex (UK) Ltd are looking for a dynamic IT Manager to join the management team.

Erodex is a family run organisation with a strong presence and good reputation within the Aerospace industry. Investment in its people is a key policy of Erodex culture to ensure that we continue to meet the high standards expected by our customers.

About the role

This is a great opportunity for the right person to own the IT Strategy across our Group, ultimately being responsible for all operations and maintenance of IT infrastructure and Project Managing the final phases of our ERP implementation, including the optimisation of Business Information and reporting from Business Central.

The role requires proactive support and assistance across the business, the network and server infrastructure of the Company. Cyber security and protection of the Company's computer systems and electronic data is key, while other priorities will include the development and implementation of customised systems and overseeing all computer-related activities.

About you

The successful candidate will work with the Senior Management Team and the wider business, having a positive impact on the work environment while achieving the Company's IT objectives.

You will strive to efficiently and accurately address all IT needs in a timely manner. The successful candidate must be hands on, highly skilled and have the technical expertise coupled with a good understanding of business processes and management principles to effectively resolve complex issues and reporting requirements. You will have an innovative mindset, be an effective communicator and be able to utilise and manage resources.

Of the utmost importance for our IT Manager is to be able to build strong and lasting relationships, across all departments of the business, for a smooth and efficient offering.

Main tasks of role

- Proactively maintain all business systems/applications and networks
- Evaluating user needs and system functionality, ensuring that IT facilities meet the necessary requirements
- Provide support and assistance on all IT related projects
- Planning, developing and implementing the IT budget and obtaining competitive prices from suppliers to ensure cost effectiveness

- Scheduling upgrades and security backups of hardware and software systems
- Guaranteeing the smooth running of all IT systems
- Ensuring that users adhere to software licensing laws
- Ensuring compliance with IT legislation, particularly in emerging areas like Cyber Security, being responsible for the testing the robustness of our Cyber Security for all systems (e.g. Cyber Essentials)
- Managing crisis situations, which may involve complex technical hardware or software problems
- Business process re-engineering, entailing re-designing the way the work is done to meet the organisation's goals and reduce cost
- Understanding of the capabilities and constraints of technology and resource implications in terms of budgets, as well as the training and recruitment of specialist staff
- Administrating and implementing all computer related technologies, including network and cyber security, internet operations and software
- Ensure the residence teams are informed on all newly implemented systems, changes to policies and that procedures are communicated
- Provide support for our LAN/WAN infrastructure and virtual infrastructure. Be involved in systems deployment and ensure existing technology is used to its best potential
- Creating and maintaining systems support documentation, procedures and other information useful to the smooth and efficient operation of information systems
- Learn new systems and applications as necessary
- Develop and implement strategic projects focusing on the development of the business's ERP system

Qualifications & Experience

- At least 3 years' experience in a comparable role as an IT Manager or 5 years as IT support/consultant.
- Prior experience in a manufacturing environment is desirable
- Technical background to deal with the demands of this role – experience coordinating installations, upgrades, and maintenance on IT infrastructure
- Ability to identify software needs
- Knowledge of architecture processes and performance reports of operating systems
- Experience with Windows Server, Hyper-V and Azure technologies
- Microsoft Office/365 experience, including Teams, SharePoint
- Microsoft Dynamics Business Central knowledge is essential
- Strong critical thinking skills
- Relevant Microsoft accreditation would be favoured
- Experience of cyber security legislation is essential
- Must hold a full, clean driving licence

The successful candidate will be primarily based at our Halesowen site but will be required to work across all sites as necessary to fulfil the role.

This is a full-time permanent position, Monday to Friday, 35 hours per week.

Competitive rate of pay.

If you feel that you have the qualities and skills to succeed in this role, then please apply today at HR@erodex.com